



PRESS RELEASE

March 20, 2020

Attention Valued Members:

Swan Valley Credit Union has been actively following the recommendations and guidelines provided by both federal and provincial health officials. As those requirements continue to evolve SVCU has chosen to reduce our hours of operation to do our part in flattening the curve.

Effective Monday March 23, 2020, SVCU's business hours will now be **11am – 3pm, Monday to Friday** until further notice.

Once again we would like to remind members of the numerous self-serve options so we can all reduce face-to-face contact during this challenging time.

- Our **SVCU Mobile App** and **CU@Home** can provide the following services from home
 - App is available on Google Play and Apple Store
 - Check account balances and review transactions
 - Pay bills
 - Transfer funds
 - Send/Receive Interac e-Transfers
 - Deposit cheques via "*Remote Deposit Capture*" (available on Mobile App)
 - Apply for a loan (available on CU@Home internet banking)
- Our **ATMs** in Swan River and Benito
 - Check account balances
 - Withdraw funds
 - Deposit cheques or cash (*not available in Benito*)
- **Night Deposits** (If you require a bag contact our call centre)
- **Call Centre** (204-734-7828)
 - Give us a call to determine if we can assist you remotely
- **Lending & Investments**
 - Please call ahead so that our staff have the opportunity to minimize any face to face requirements.

This temporary reduction for in-branch service hours is for the safety and well-being of SVCU staff and members alike. SVCU would like to reiterate that we are all in this together and we thank you for your patience and cooperation.